

YR	Line #	Exhibit #	Name	Alleged Problem	Bates #	Amount	Response
Alleged Problems With Ticket Numbers On Service Vouchers							
1999	3	2	Montesa	Ambiguous Number	CRA035	\$200	Legible Copy Available
1999	5	4	Walsh, J.D	Ambiguous Number	CRA0043	\$350	Legible Copy Available
1999	17	14	Quintanilla	Illegible Ticket No	CRA0085	\$170	Legible copy submitted 7/23/08
2000	29	25	Carrie, B.	Illegible Ticket No	CRA00123	\$250	Legible copy submitted 7/23/08
2000	58	49	Woodard	Illegible Ticket No	CRA00213	\$400	Legible copy submitted 7/23/08
2000	91	74	Jamison	Illegible Ticket No	CRA00287/288	\$385	Submitted 7/23/08
2001	114	88	Williams	Illegible Ticket No	CRA00332	\$1,000	Submitted 7/23/08
2001	123	96	Gipson	Illegible Ticket No	CRA00354	\$500	Submitted 7/23/08
2001	139	109	Beagan	Illegible Ticket No	CRA00401	\$400	Legible Copy Available
2001	158	121	Barnes	Illegible Ticket No	CRA00442	\$304	Legible Copy Available
2002	253	181	Nicholas, G	Illegible Ticket No	CRA00631	\$300	Legible Copy Available
2002	260	186	Cromwell	Illegible Ticket No	CRA00649	\$550	Legible Copy Available
2002	290		Pacheco	Illegible Ticket No		\$500	Legible Copy Available
2002	303	211	Vu	Illegible Ticket No	CRA00746	\$100	Legible Copy Available
2002	344	236	Jacobsen	No Ticket no	CRA00841	\$400	Crayton Responsible For Input
2002	378	258	Langley	No Ticket no	CRA00258	\$200	Crayton Responsible For Input
2003	429	294	Kwan	No Ticket No	CRA0001069	\$500	Crayton Responsible For Input
						<u>\$6,509</u>	
Government Agrees To Remove From Loss Calculation							
1999	1	1	Broward	Appears to be good	CRA0031	\$500	Govt Agrees/Different Hand Writing
1999	2	1	Smith	Appears to be good	CRA0031	\$200	Govt. Agrees
1999	6	5	Walsh, Bob	Appears to be good	CRA0047	\$100	Govt. Agrees
1999	7	6	Smith, John	Appears to be good	CRA0051	\$200	Govt. Agrees
1999	10	8	Mussen	Appears to be good	CRA0059	\$200	Govt. Agrees
1999	16	13	Oleske	Appears to be good	CRA0081	\$250	Govt. Agrees
2000	45	38	Sherer	Other Agent signed	CRA00173/174	\$100	Govt Agrees
2000	71	59	Brunot	Other Agent signed	CRA00251/252	\$500	Govt Agrees
2000	102	82	Beatty	Other Agent signed	CRA00311/312	\$200	Govt Agrees
2001	152	117	Unknown	Report Only	CRA00428/429	\$292	Govt Agrees- Other Station Agent
2001	153	117	Unknown	Report Only	CRA00428/429	\$152	Govt Agrees- Other Station Agent
2001	168	127	Unknown	Report Only	CRA00462/463	\$150	Govt Agrees- Other Station Agent
2001	169	127	Unknown	Report Only	CRA00462/463	\$331	Govt Agrees- Other Station Agent
2002	310	216	Henshaw	Other Agent Signed	CRA00765/766	\$274	Govt Agrees

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2003	461	309	Castro	Other Agent Signed	CRA01131	\$175	Govt Agrees
2002	385	264	Lam	No Voucher/Report	CRA00949/952	\$475	Govt Agrees
						<u>\$4,099</u>	

Defendant Did Not Have a Copy of Service Voucher or 920 Sales Report

2000	88	72	Williams	No Voucher/Report	CRA00281/282	\$212	Submitted 7/23/08
2000	89	73	Iozou	No Voucher/Report	CRA00283/284	\$400	Submitted 7/23/08
2000	90	73	King	No Voucher/Report	CRA00283/284	\$200	Submitted 7/23/08
2000	95	76	Cuaiell	No Voucher/Report	CRA293/294	\$225	Submitted 7/23/08
2000	100	80	Cortes	No Voucher/Report	CRA00303/304	\$100	Submitted 7/23/08
2001	161	None	Martinez	No Voucher/Report	CRA0451/00452	\$500	Submitted 7/23/08
2001	178	None	Wung	No Voucher/Report	No Bates	\$700	Submitted 7/23/08
2001	179	None	Adleg	No Voucher/Report	No Bates	\$200	Submitted 7/23/08
2001	180	None	Jenkins	No Voucher/Report	No Bates	\$400	Submitted 7/23/08
2003	457	None	Langley	No Voucher/Report	None	\$200	Submitted 7/23/08
2003	520	347	I.Chu	No Voucher/Report	CRA01264/01268	\$300	Submitted 7/23/08
2003	521	347	Hu, Sing	No Voucher/Report	CRA01264/01268	\$594	Submitted 7/23/08
2004	605	None	Ming/Chu	No Voucher/Report	None	\$374	Submitted 7/23/08
2004	606	None	Wong/Pet	No Voucher/Report	None	\$1,067	Submitted 7/23/08
						<u>\$5,472</u>	

Entries Supported by 920 Sales Report But No Service Voucher Available

2000	24	20A	Unknown	Report Only	CRA00103/104	\$200	Govt Disagrees; see Sent Mem
2000	50	43	Unknown	Report Only	CRA00190/193	\$100	Govt Disagrees; see Sent Mem
2000	51	43	Unknown	Report Only	CRA00190/193	\$100	Govt Disagrees; see Sent Mem
2000	52	43	Unknown	Report Only	CRA00190/193	\$390	Govt Disagrees; see Sent Mem
2000	57	48	Unknown	Report Only	CRA00209/210	\$500	Govt Disagrees; see Sent Mem
2000	66	56	Unknown	Report Only	CRA00239/240	\$300	Govt Disagrees; see Sent Mem
2000	67	56	Unknown	Report Only	CRA00239/240	\$300	Govt Disagrees; see Sent Mem
2000	72	60	Unknown	Report Only	CRA00253/254	\$100	Govt Disagrees; see Sent Mem
2000	73	61	Unknown	Report Only	CRA00255/256	\$500	Govt Disagrees; see Sent Mem
2000	74	62	Unknown	Report Only	CRA00257/258	\$300	Govt Disagrees; see Sent Mem
2000	75	63	Unknown	Report Only	CRA00259/260	\$200	Govt Disagrees; see Sent Mem
2000	76	63	Unknown	Report Only	CRA00259/260	\$500	Govt Disagrees; see Sent Mem
2000	77	64	Unknown	Report Only	CRA00261/262	\$400	Govt Disagrees; see Sent Mem
2000	78	64	Unknown	Report Only	CRA00261/262	\$350	Govt Disagrees; see Sent Mem

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2000	94	76	Unknown	Report Only	CRA00293/294	\$75	Govt Disagrees; see Sent Mem
2001	108	86	Unknown	Report Only	CRA00341/324/325	\$500	Govt Disagrees; see Sent Mem
2001	109	86	Unknown	Report Only	CRA00341/324/325	\$200	Govt Disagrees; see Sent Mem
2001	115	89	None	Report Only	CRA00334	\$100	Govt Disagrees; see Sent Mem
2001	116	89	None	Report Only	No Bates	\$100	Govt Disagrees; see Sent Mem
2001	120	93	Unknown	Report Only	CRA0034600347	\$100	Govt Disagrees; see Sent Mem
2001	121	93	Unknown	Report Only	CRA00346/347	\$100	Govt Disagrees; see Sent Mem
2001	122	95	Unknown	Report Only	CRA00350/351	\$500	Govt Disagrees; see Sent Mem
2001	125	98	Unknown	Report Only	CRA00360/361	\$134	Govt Disagrees; see Sent Mem
2001	127	None	Unknown	Report Only	CRA00632	\$100	Govt Disagrees; see Sent Mem
2001	131	102	None	Report Only	CRA00372/373	\$300	Govt Disagrees; see Sent Mem
2001	140	110	Unknown	Report Only	CRA00403	\$200	Govt Disagrees; see Sent Mem
2001	141	110	Unknown	Report Only	CRA00403	\$250	Govt Disagrees; see Sent Mem
2001	148	115	None	Report Only	CRA00421/00423	\$200	Govt Disagrees; see Sent Mem
2001	149	115	None	Report Only	CRA00421/00423	\$196	Govt Disagrees; see Sent Mem
2001	156	119	Unknown	Report Only	CRA00434/435	\$200	Govt Disagrees; see Sent Mem
2001	157	129	Unknown	Report Only	CRA00436/438	\$575	Govt Disagrees; see Sent Mem
2001	162	None	None	Report Only	CRA0000451/452	\$300	Govt Disagrees; see Sent Mem
2001	164	124	Unknown	Report Only	CRA00453	\$140	Govt Disagrees; see Sent Mem
2001	165	124	Unknown	Report Only	CRA00453	\$500	Govt Disagrees; see Sent Mem
2001	170	128	Unknown	Report Only	CRA00464/465	\$194	Govt Disagrees; see Sent Mem
2001	171	130	Unknown	Report Only	CRA00468/469	\$159.60	Govt Disagrees; see Sent Mem
2001	172	129	Unknown	Report Only	CRA00468/469	\$159	Govt Disagrees; see Sent Mem
2001	174	131	Unknown	Report Only	CRA00470/471	\$142	Govt Disagrees; see Sent Mem
2001	175	131	Unknown	Report Only	CRA00470/471	\$154.70	Govt Disagrees; see Sent Mem
2002	183	135	None	Report Only	CRA00486/487	\$200	Govt Disagrees; see Sent Mem
2002	184	135	None	Report Only	CRA00486/487	\$390	Govt Disagrees; see Sent Mem
2002	186	136	None	Report Only	CRA00488/489	\$100	Govt Disagrees; see Sent Mem
2002	187	136	None	Report Only	CRA00488/489	\$514	Govt Disagrees; see Sent Mem
2002	188	137	None	Report Only	CRA00490/491	\$696	Govt Disagrees; see Sent Mem
2002	189	137	None	Report Only	CRA00490/491	\$237	Govt Disagrees; see Sent Mem
2002	193	140	None	Report Only	CRA00500/501	\$150	Govt Disagrees; see Sent Mem
2002	194	140	None	Report Only	CRA00500/501	\$470	Govt Disagrees; see Sent Mem
2002	195	140	None	Report Only	CRA00500/501	\$75	Govt Disagrees; see Sent Mem
2002	196	141	None	Report Only	CRA00502/503	\$202	Govt Disagrees; see Sent Mem
2002	197	142	N	Report Only	CRA00504/505	\$248	Govt Disagrees; see Sent Mem

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2002	198	143 N		Report Only	CRA00506/507	\$350	Govt Disagrees; see Sent Mem
2002	199	144 N		Report Only	CRA00508	\$145.50	Govt Disagrees; see Sent Mem
2002	201	145 Unknown		Report Only	CRA00512/513	\$213	Govt Disagrees; see Sent Mem
2002	205	148 Unknown		Report Only	CRA00524/525	\$888	Govt Disagrees; see Sent Mem
2002	206	149 Unknown		Report Only	CRA00526/527	\$500	Govt Disagrees; see Sent Mem
2002	207	150 Unknown		Report Only	CRA00528/529	\$150	Govt Disagrees; see Sent Mem
2002	208	150 Unknown		Report Only	CRA00528/529	\$554	Govt Disagrees; see Sent Mem
2002	209	150 Unknown		Report Only	CRA00528/529	\$72	Govt Disagrees; see Sent Mem
2002	210	151 Unknown		Report Only	CRA00530/531	\$300	Govt Disagrees; see Sent Mem
2002	213	156 Unknown		Report Only	CRA00544/545	\$90	Govt Disagrees; see Sent Mem
2002	214	156 Unknown		Report Only	CRA00544/545	\$150	Govt Disagrees; see Sent Mem
2002	215	156 Unknown		Report Only	CRA00544/545	\$85	Govt Disagrees; see Sent Mem
2002	217	157 Unknown		Report Only	CRA00546/547	\$146	Govt Disagrees; see Sent Mem
2002	218	157 None		Report Only	CRA00546/547	\$150	Govt Disagrees; see Sent Mem
2002	219	157 None		Report Only	CRA00546/547	\$140	Govt Disagrees; see Sent Mem
2002	225	163 Unknown		Report Only	CRA00566/567	\$99	Govt Disagrees; see Sent Mem
2002	226	163 Unknown		Report Only	CRA00566/567	\$100	Govt Disagrees; see Sent Mem
2002	231	168 Unknown		Report Only	CRA00584/585	\$146	Govt Disagrees; see Sent Mem
2002	233	169 Unknown		Report Only	CRA00587/1571	\$1,450	Govt Disagrees; see Sent Mem
2002	234	169 Unknown		Report Only	CRA00586587	\$1,450	Govt Disagrees; see Sent Mem
2002	236	170 Unknown		Report Only	CRA00589/590	\$100	Govt Disagrees; see Sent Mem
2002	237	170 Unknown		Report Only	CRA00591	\$800	Govt Disagrees; see Sent Mem
2002	238	170 Unknown		Report Only	CRA00591	\$54	Govt Disagrees; see Sent Mem
2002	241	172 None		Report Only	CRA00595/596	\$85	Govt Disagrees; see Sent Mem
2002	244	174 Unknown		Report Only	CRA00603/604	\$532	Govt Disagrees; see Sent Mem
2002	247	176 Unknown		Report Only	CRA00611/612	\$408	Govt Disagrees; see Sent Mem
2002	248	177 Unknown		Report Only	CRA00615/616	\$300	Govt Disagrees; see Sent Mem
2002	254	181 Unknown		Report Only	CRA00629/630	\$100	Govt Disagrees; see Sent Mem
2002	259	185 Unknown		Report Only	CRA00645/646	\$300	Govt Disagrees; see Sent Mem
2002	261	186 None		Report Only	CRA00647/648	\$70	Govt Disagrees; see Sent Mem
2002	262	186 None		Report Only	CRAOO647/648	\$200	Govt Disagrees; see Sent Mem
2002	264	187 None		Report Only	CRA00651/652	\$400	Govt Disagrees; see Sent Mem
2002	266	188 None		Report Only	CRA00655/656	\$150	Govt Disagrees; see Sent Mem
2002	273	193 None		Report Only	CRA00675/676	\$300	Govt Disagrees; see Sent Mem
2002	275	194 None		Report Only	CRA00679/680	\$200	Govt Disagrees; see Sent Mem
2002	289	204 None		Report Only	CRA00719/720	\$200	Govt Disagrees; see Sent Mem

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2002	294	206	None	Report Only	CRA00725/726	\$398	Govt Disagrees; see Sent Mem
2002	295	207	None	Report Only	CRA00725/726	\$250	Govt Disagrees; see Sent Mem
2002	297	208	None	Report Only	CRA00732/733	\$64	Govt Disagrees; see Sent Mem
2002	313	216	None	Report Only	CRA00764/765	\$745	Govt Disagrees; see Sent Mem
2002	319	220	None	Report Only	CRA00780/781	\$254	Govt Disagrees; see Sent Mem
2002	330	227	None	Report Only	CRA00805/806	\$250	Govt Disagrees; see Sent Mem
2002	331	228	None	Report Only	CRA00809/810	\$577	Govt Disagrees; see Sent Mem
2002	332	228	None	Report Only	CRA00809/810	\$400	Govt Disagrees; see Sent Mem
2002	340	234	None	Report Only	CRA00831/832	\$369	Govt Disagrees; see Sent Mem
2002	356	244	None	Report Only	CRA00870/871	\$400	Govt Disagrees; see Sent Mem
2002	364	249	None	Report Only	CRA00889/890	\$338	Govt Disagrees; see Sent Mem
2002	375	256	None	Report Only	CRA00917/918	\$200	Govt Disagrees; see Sent Mem
2003	433	297	None	Report Only	CRA01079/01080	\$300	Govt Disagrees; see Sent Mem
						<u>\$29,024</u>	

Alleged Problem Does Not Exist

2002	216	157 Ingleman	Voucher not on Sales Rpt	CRA00546/548	\$300	Deft Mistaken
2001	135	106 Littman	Wrong Voucher Amount	CRA00387/388	<u>\$100</u>	Deft Mistaken
					\$400	
					<u>\$45,504</u>	